

- THANK YOU LETTER -



5005 York Drive
Norman, OK 73069

*****AUTO**ALL FOR AADC 230

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JOHN SMITH
1234 MAIN ST
SPRINGFIELD, USA

DEAR JOHN SMITH:

Thank you for choosing a YORK® Home Comfort system from ABC Heating & Cooling. Since 1874, we've provided air quality solutions for some of the most complex structures in the world. Today, we take pride in knowing YORK® home comfort systems are keeping our friends and neighbors comfortable in homes across the country. And because YORK® products are designed and built in North America by Johnson Controls – a leader in world-class manufacturing – you can be confident your new, YORK® home comfort system will provide your family with energy savings and dependable performance for years to come.

In the meantime, we're here to answer any questions you might have about your new system. Not sure how something works? Need maintenance advice? Want to know more about our extended warranties or maintenance agreements? Just call us at (540) 288-0040, and we'll do our best to get the basic answers you need — no charge, no hassle.

We realize you have a range of choices when it comes to keeping your home comfortable. That's why when it comes to your home comfort, your confidence is our commitment. Thank you again for choosing YORK® Home Comfort.

Sincerely,

ABC Heating & Cooling and YORK® Home Comfort

Code: York TY

- EXTENDED WARRANTY LETTER -



5005 York Drive
Norman, OK 73069

*****AUTO**MIXED AADC 541

186|2|1

JOHN SMITH
1234 MAIN ST
SPRINGFIELD, USA

DEAR JOHN SMITH:

There's only a few weeks left to extend the manufacturer's warranty on your new Home Comfort Heating and Air Conditioning System purchase.

SERIAL NUMBER: W1C8614625 MODEL NUMBER: TG9S080C16MP11

Call us now about an extended warranty before this offer expires.

Only an extended warranty can protect your new system for up to 10 years of total coverage.

We even offer Precision Tune-Up agreements to maintain your system's peak performance so you never have to worry. It's the easiest way to ensure your recent purchase is effective and efficient year-round, year after year — no surprises, no worries.

But this opportunity expires 12/18/2019, so give us a quick call today.

ABC Heating & Cooling
555 Main St
Anytown, USA 12345
(555) 555-5555

We can make sure your new system — and your peace of mind — lasts a long, long time.

Sincerely,

ABC Heating & Cooling

Code: York Warranty