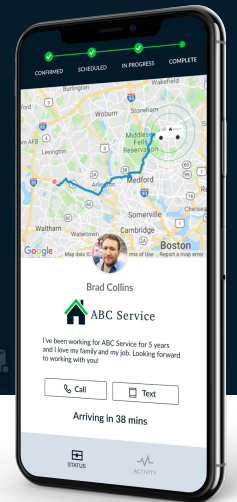


Why Dispatch?

York has partnered with Dispatch, and you might be asking yourself *“Well what’s in it for me?”* We’re here to answer that question.



Less Time on The Phone, More Time Getting Work Done

Using status updates to your jobs from the warranties or brands you work with can help reduce back and forth status calls about your jobs.



Manage all Your Work in One Place

You can use Dispatch to schedule and manage your own retail work. No more updating jobs across multiple portals and tools! You can see your entire schedule including both your retail and enterprise work, increasing efficiency of your operations.



Keep Tabs on Techs in the Field

Track and locate all of your team members in the field who are using the Dispatch Field mobile app, right on the Schedule page on the Dispatch web app.



Build a Better Brand

When a job is marked as ‘Complete’ in Dispatch, the customer automatically receives a survey to rate and review their experience. Once that survey is submitted, you’ll immediately be notified in real-time which gives you the opportunity to mitigate and remediate any bad reviews.



A Tool That’s Free

Dispatch is valued at \$1200+/year. Because the enterprise(s) you work with has partnered with Dispatch, they’re covering all of the costs to use our tools! That means you can use Dispatch for **free**.



Paperwork Reduction

Stay on task by uploading notes and photos from the field. Utilize our paperless billing and never worry about losing another paper invoice again!



Customer Context

Field staff can view customer history and previous work done on-site before their appointments, giving them more context and sense of preparation when entering a customer’s home.