

YORKCare Promotional Extended Warranty

Sales and Marketing Programs Operating Letter
United States and Canada



Effective January 1, 2024 to December 31, 2024
PUBL-3140-YK-202401-A
www.york.com/dealers



Promotional Extended Warranty

YORK distributors may offer discounted extended warranties throughout the 2024 program year. This allows eligible contractors an opportunity to purchase our factory-backed and administered 10-year labor plans at a discounted rate.

Eligible Levels: Liberties Enhanced, Liberties Plus and Certified Comfort Expert

Confidence Plans

Confidence Plan	SKU	Price ¹ 1/1/24 to 12/31/24	Eligible Product Models	
HP System	YRCPHPSS120LMEPWS	\$638	Heat Pumps	YHE, YEE, YH2E
			Packaged Units	PHE4, PHG4
			Air Handlers	AE, AP, ME, MP, AVC, AVV, MV, MVC, JHET, JMET, JHVV, JHVT, JMVT
			Furnaces	YP9C, YPLC, Y8VV*, TM9V, TM8V, TM9E, TM8Y, TM9Y, TM8E, TL9E, TMLE, TL8E, Y82E, Y91E*, Y92E*, Y82V*, Y92V*
A/C System	YRCPSSPK120LMEPWS	\$493	AC	YCE, YCD, YFE, YFD, YCS, YC2D, YC2E
			Packaged Units	PCE4, PCG4
			Air Handlers	AE, AP, ME, MP, AVC, AVV, MV, MVC, JHET, JMET, JHVV, JHVT, JMVT
			Furnaces	YP9C, YPLC, Y8VV*, TM9V, TM8V, TM9E, TM8Y, TM9Y, TM8E, TL9E, TMLE, TL8E, Y82E, Y91E*, Y92E*, Y82V*, Y92V*

¹Prices shown and billed in US dollars (USD)

*Available throughout calendar year 2024

These plans include:

- 2-year unit replacement for failed compressor on AC, HP, and Residential Package models
- 10-year unit replacement for failed heat exchangers on all York furnaces

Standard warranty card will not change, additional coverage will be reflected on YORKCare contract.

Confidence Plus Plans

These plans include:

- 2-year unit replacement for failed compressor and lifetime compressor warranty on Residential Package models

- 10-year unit replacement for failed heat exchangers on all York furnaces
- 10-year unit replacement for failed compressor and lifetime compressor warranty on AC and HP models

Standard warranty card will not change, additional coverage will be reflected on YORKCare contract.

Confidence Plus Plan	SKU	Price ^{1,2} 1/1/24 to 12/31/24	Eligible Product Models	
HP System	YRCPHPSS120LMEPWP	\$601	Heat Pumps	YZV, YZT, YHM, YHG, YH2F, HMH7
			Packaged Units	PHE6, PHG6
			Air Handlers	AE, AP, ME, MP, AVC, AVV, MV, MVC, JHET, JMET, JHVV, JHVT, JMVT
			Furnaces	YP9C, YPLC, YP9C*, TM9V, TM8V, TM9E, TM8Y, TM9Y, TM8E, TL9E, TMLE, TL8E, Y82E, Y91E*, Y92E*, Y82V*, Y92V*
A/C System	YRCPSSPK120LMEPWP	\$408	Air Conditioners	YXV, YXT, YFK, YCG, YC2F, HMC2G2
			Packaged Units	PCE6, PCG6
			Air Handlers	AE, AP, ME, MP, AVC, AVV, MV, MVC, JHET, JMET, JHVV, JHVT, JMVT
			Furnaces	YP9C, YPLC, YP9C*, TM9V, TM8V, TM9E, TM8Y, TM9Y, TM8E, TL9E, TMLE, TL8E, Y82E, Y91E*, Y92E*, Y82V*, Y92V*

¹Prices shown and billed in US dollars (USD)

*Available throughout calendar year 2024

Single-Component Promotional Warranty Plans

YORK Confidence and YORK Confidence Plus unit replacement and lifetime compressor warranty enhancements are **not** available in the YORKCare Standard and Premium plans listed below.

Standard	SKU	Price ^{1,2} 1/1/24 to 12/31/24	Eligible Product Models	
Standard Furnace	YRCPFURN120LMEPWS	\$263	Furnaces	TM9E, TM8Y, TM9Y, TM8X, TL8E, TL9E, TMLX, TMLT, TGLS, TMLE, TM8E, Y82E, Y91E*, Y92E*
			Air Handlers	AE, AP, ME, MP, JHET, JMET
Standard HP	YRCPHP120LMEPWS	\$553	YHE, YEE, YH2E, YHE, YEE	
Standard A/C	YRCPUNIT120LMEPWS	\$372	YCE, YCD, YFE, YFD, YCS, YC2D, YC2E	
Premium Furnace	YRCPFURN120LMEPWP	\$225	Furnaces	YP9C, YPLC, YP9C*, TM9V, TM8V, Y92V*, Y82V*
			Air Handlers	AVC, AVV, MV, MVC, JHVV, JHVT, JMVT, JHVV, JHVT, JMVT
Premium HP	YRCPHP120LMEPWP	\$471	YZT, YHM, YHG, HMH7, YH2F	
Premium A/C	YRCPUNIT120LMEPWP	\$307	YXT, YFK, YCG, YC2F, HMC2G2	

¹Prices shown and billed in US dollars (USD)

Program Terms and Conditions

Contractor Eligibility

- All participating contractors must be actively enrolled in the Promotional Extended Warranty program as a Liberties Plus or Certified Comfort Expert dealer in the Marketing Dashboard at time of installation.
- All participating contractors must be Comfort Plan eligible in Warranty Navigator. This can be verified in the Warranty Navigator application, under the “Dealer Search and Registration” option. Comfort Plan eligible contractors will be listed with a Plan Type of “Extended Warranty.”

Eligible Equipment

- This program is exclusively offered on residential equipment. See above warranty plan tables for eligible products.
- Manufactured housing, new construction installations, and parts do not qualify for promotional programs.
- Three-phase equipment is excluded from this promotion.
- Promotional offers will not be extended for products not in stock.

Plan Orders

- All promotional extended warranty plans described in this letter must be submitted to the warranty admin team in Warranty Navigator within 45 calendar days from the installation date.
- Ineligible contractors, projects, or serial numbers will cause the system to charge the full price of that plan.
- Once an application is approved by the Warranty department, contracts cannot be voided or refunded.

Other Terms and Conditions

- All program participation is subject to review and audit by the Sales and Marketing Programs department. Any program activity determined to be non-compliant will be denied.
- Non-compliance with program terms or conditions may render the distributor and/or contractor to ineligible to participate in the program.